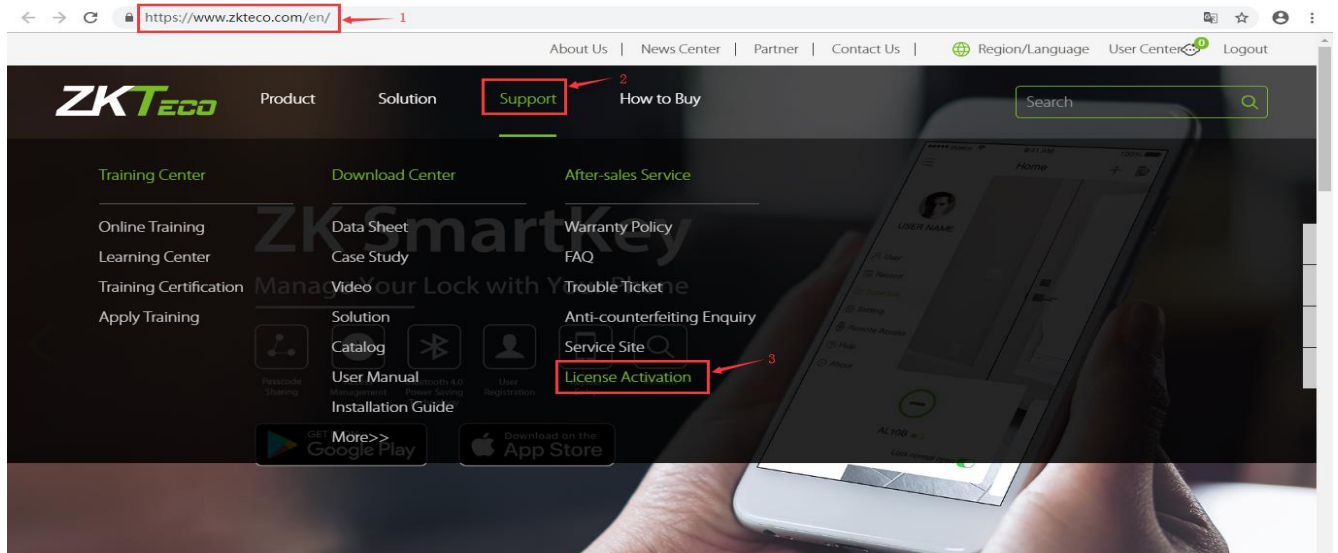




## ZKBioSecurity Offline License Self-help Activation User Manual

1. Access zkteco official website <https://www.zkteco.com/en/>, License Activation are available under 'Support'.



ZKBioSecurity Offline Activation License

4

Download

For software offline activation, you can download software license here.

2. Before download Offline Activation License, Users are required to log first. If you are logged in, ignore this step.

Normal Login

Login

No account , [Sign up now](#)

[Forget password](#)

3. Upload related files. Click the "Select File" to upload the corresponding SN and UPK files and click "Download", you will get a "XX-License.xml" file.



Home Page > Support > License Activation >

SN File  1 No files were selected

UPK File  2 No files were selected

3

**Notes**

1. SN file and UPK file need to be uploaded at the same time to get the License file.
2. Make sure SN hasn't been activated by online mode before in your software.
3. SN file format is XX\_SN.xml, Please contact your sales to get SN file.
4. UPK file format is XX\_upk.xml, it is generated from software offline activation mode.
5. Ensure that you are using a matching SN and UPK.

You can download bellow user manual to check detailed operation steps.




[ZKBioSecurity offline license self-help download manual.pdf](#)

The XX-SN.xml file is obtained from the sales.

The XX\_upk.xml file is downloaded from the offline activation step on the ZKBioSecurity software, please refer to Step4 below.

#### 4. Offline Activation.

Click  button, open the License information interface:

The screenshot shows the ZKTeco software interface with a sidebar menu on the left and a main content area. The 'About' window is open, displaying the following information:

**ZKTeco**  
Version: 3.1.5.0\_R  
Package Bits: x86

**License Information**

| Item             | Status | Available/Total Points                           | Expiration Date |
|------------------|--------|--|-----------------|
| Access           | Trial  | 44/50Door(s)                                     | 2019-01-04      |
| Attendance       | Trial  | 1/1T&A Terminal(s); 0/0LPR Camera(s); 0/0Door(s) | 2019-01-04      |
| Elevator(Online) | Trial  | 1/1Device(s)                                     | 2019-01-04      |
| Hotel            | Trial  | 0/0Points  | 2019-01-04      |
| Visitor          | Trial  | 0/1 Entries 1000Visitors/Month                   | 2019-01-04      |
| Parking(LPR)     | Trial  | 0/0Points  | 2019-01-04      |
| Patrol           | Trial  | 8/8Points  | 2019-01-04      |
| Video            | Trial  | 1/1 Channel(s)                                   | 2019-01-04      |

**Activation**  
[Online Activation](#) [Offline Activation](#) (highlighted)  
**Reinstall the system**  
[Import an existing license](#)

**The browsers we recommended**  
Internet Explorer 11+/Firefox 27+/Chrome 33+

**Monitor resolution**

ZKTeco Copyright 2018

Click "Offline Activation" and fill out the registration information, click "Choose File" button to select XX-SN.XML file which is get from sales, and click "Next Step".

Offline Activation

Continents\*

Asia

Country\*

China

City\*

xm

Company Name\*

zkteco

Industry\*

Financial

Personnel\*

100

Contacts\*

test

Mobile

+86

Mobile

Phone

Area Cod

Phone

Exten

Email\*

test.test@zkteco.com

Address\*

xm

Dealer Name\*

jolene

The serial number file\*

Choose File

test- ...1128-SN.xml

Please select a file with the file name \*- SN\*.xml

Next Step

Cancel

Click “Offline activation file download”, you will get a “XX\_upk.xml” file, and click “Next Step”.

About

ZKTeco

Version

3.1.5.0\_R

Details

Package Bits

x86

License Information

Details

| Item             | Status | Expiration Date |
|------------------|--------|-----------------|
| Access           | Trial  | 2019-01-04      |
| Attendance       | Trial  | 2019-01-04      |
| Elevator(Online) | Trial  | 2019-01-04      |
| Hotel            | Trial  | 2019-01-04      |
| Visitor          | Trial  | 2019-01-04      |
| Parking(LPR)     | Trial  | 2019-01-04      |
| Patrol           | Trial  | 2019-01-04      |
| Video            | Trial  | 2019-01-04      |

Activation

Online Activation

Offline Activation

Reinstall the system

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ZKTeco

Copyright 2018

Offline Activation

Offline activation file download.

The file needs to be sent to the relevant suppliers to generate returns activation code files!

Back

Next Step

Cancel

Click “Choose File” button to select “XX-License.xml” file which is get from Step 3, and click “Import”, you will activate your software.

